

Frequently Asked Questions (FAQ)

Minimum Requirements to run the Portal

What browser is required to run the Portal

The Portal will run in the following browsers

Microsoft Edge 38.14393.2068.0 or higher

Microsoft Internet Explorer (IE) 11.0 or higher

Google Chrome 14 or higher

Mac Safari 5 or higher

User Information

Where do I get my User Id and password?

You should have received an email and letter with this information. If you did not, please contact OAWP Help at agbmphelp@FDACS.gov or call (863) 467-3250.

Who do I contact if I have trouble logging in?

Please contact OAWP Help at agbmphelp@FDACS.gov or call (863) 467-3250.

How do I change my password?

Once you have logged into the Portal, you may click the Change Password option at the top of the Home page to access the Change Password feature.

How do I change the email for my user account?

You must contact OAWP Help at agbmphelp@FDACS.gov or call (863) 467-3250 to change the email associated with your user account.

How do I change my user contact information?

Once you have logged into the Portal, you may click the My Profile option at the top of the Home page to view and update your user contact information. This is not the producer contact information for your NOIs.

NOI Information

Who do I contact if not all my NOIs are listed on the Home page?

You may either contact OAWP Help at agbmphelp@FDACS.gov or call (863) 467-3250 or click on one of the View Summary buttons and use the contact information at the top of the NOI Summary page.

Who do I contact if the information on an NOI is not correct?

Use the contact information at the top of the NOI Summary page.

Common Practices Status Report (CPSR)

Who do I contact if I have question about completing a CPSR?

Use the contact information at the top of the NOI Summary page.

Why do I have to complete a CPSR?

The Florida Legislature requires the Office of Agricultural Water Policy (OAWP) to annually report compliance with the agricultural Best Management Practices (BMP). In order to produce this report it is necessary for OAWP to have a CPSR completed for each active NOI.